 **How to unlock “locked” capturers on SA-SAMS**

The changes on SA-SAMS Version 16.2.1

* improved the operating speed with 90 %.
* Improved the stability of the database on a network

To improve the stability of the database the following business rule was included:

* Two users cannot capture marks for the same subject the same class. The second person will be locked out. This will be also be for subjects e.g. Art 1 and Art 2 as well as History and Geography

**HOW TO UNFIX THE LOCK OF THE SECOND USER:**

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| **Step-by -Step instructions** | **Screen** |
| 1. On 16.14  * At the bottom left – remove the tick from “Auto fresh” * Click on the lock and then Click on “delete”that is on the bottom right * Click on Done |  |